



**TOWN OF WESTFORD
TOWN MANAGER**

TOWN HALL
55 Main Street
WESTFORD, MA 01886
Telephone (978) 692-5501 Fax (978) 399-2557

To: Westford Select Board
From: Mike Edwards, Assistant Town Manager – Strategic Operations
CC: Kristen Las, Town Manager
Dan O’Donnell, Finance Director
Date: November 21, 2025
Re: Hybrid PAYT Program Recommendation

Suggested Motion: Move to authorize the Town Manager’s Office to begin implementation of a Hybrid Pay-As-You-Throw program with 35-gallon carts provided at no charge as a basic service, with 33-gallon Town-branded bags for overflow with a fee of \$2.75 per bag for all eligible households receiving curbside trash collection services beginning July 1, 2026.

Executive Summary

Following the Board’s directive at their September 23, 2025, meeting to move forward with the recommendation for a Hybrid Pay-As-You-Throw (PAYT) program with a 35-gallon cart provided and collected at no charge for each eligible household. Options for either bags or additional carts were presented as options, and the Board directive was to further evaluate these options, solicit public input, and present a final recommendation and financial impacts.

After a thorough evaluation of both overflow options, staff recommend a 33-gallon bag be sold at area retailers for a fee based on the following reasons:

- Public survey results indicate residents favor the bag by a margin greater than 2:1.
- Bags allow significant flexibility for households, allowing a true variable cost option that can size up or size down based on household need and seasonality. Carts would limit excess disposal to 35-gallons, which would make it difficult for households to dispose of waste from seasonal or special events, like spring cleaning or a graduation party.
- The additional cart option requires significant additional staff and resources to maintain inventory and manage annual subscriptions via a sticker program. While a bag program does require staff time, almost all inventory management and supply chain issues fall on the vendor.
- A bag program can transition to include additional or variable sized carts in the future, but not vice versa (at least not easily or cost effectively).
- Bags allow for a more gradual transition to allow residents to adjust their trash and consumption behaviors over time. If a second cart is offered and accepted, there is little incentive to not fill it.

While the primary purpose of this memorandum is to offer the recommendation on the overflow bag PAYT program and outline the financial impacts on the Town and Westford's residents, it also offers background and additional information to present a complete and thorough overview.

For additional information, please visit <https://www.westfordma.gov/1643/Curbside-Recycling-and-Trash>.

Background 1 – Progression of PAYT Evaluation & Public Discussion

The [2023 Budget Task Force Report](#) included recommendations to consider Pay-As-You-Throw strategies to share the increased costs related to waste collection and disposal with the residents using the service. Over the past 18 months, the Town Manager's Office has completed significant research, outreach, and analysis to make a reasonable and informed recommendation for a PAYT program that can best serve our residents' needs, ensure the sustainability of current levels of service, and support future waste recycling and diversion activities in anticipation of increasing disposal costs, additional state-mandated waste bans, and changes in the waste management industry. Additional guidance is provided by the Townwide Strategic Plan and Westford Climate Roadmap, discussed in the next section.

As this process developed, key program objectives were established from resident feedback, Select Board input, and industry and local government best practices. These four objectives have been shared during multiple public discussions and have guided the development of the recommended PAYT strategy.

1. **Overall waste reduction** (as measured by tons per household performance metric) should be the priority goal. Not only does this meet the Town's sustainability goals, but Massachusetts will most certainly grow more aggressive with waste bans, recycling mandates, and regulations impacting trash incineration and disposal as it implements its [Solid Waste Master Plan](#) targeting a 30% reduction by 2030.
 2. Program changes should drive **improvements in service delivery**. There are two major components to consider.
 - a. The waste industry is moving towards automated collection; if Westford desires competitive pricing in the future, it must begin this shift as well.
 - b. Westford residents need a cost-effective way to dispose of occasional excess waste; while average trash per household is relatively low, the current collection policy and lack of access to landfills or transfer stations do not provide opportunities for occasional disposal of amounts over the current 96-gallon per household limit.
 3. **Equity in cost burden** across housing and property types; certain multi-family (4+ units) and all commercial properties are ineligible for curbside service yet share the cost for this utility service. *Curbside trash collection service is a utility service*; in fact, only 119 municipalities (34%) in Massachusetts offered curbside trash collection in 2024 according to MassDEP data. Transitioning some portion of costs to users can also help to support the Town's housing and economic development goals.
 4. **A basic household curbside service should be covered by property taxes and not result in additional costs for residents**. Any fee-for-service should only apply to
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households that generate an above average amount of waste and incentive waste reduction.

As this effort progressed, numerous presentations, discussions, and solicitations of public feedback have occurred that have informed the final recommendation:

October/November 2024 – PAYT Resident Survey was conducted with almost 1,300 responses. This provided much of the baseline data for resident preferences and household trash behaviors.

November 12, 2024 – Survey results and a discussion of options for trash fees were presented to the Select Board; the resulting guidance included further evaluating a variable rate structure (as opposed to flat household fee).

December 2024 – Staff and elected/appointed officials conducted workshops to discuss Strategic Plan Outcome Area for Commitment to Environmental Sustainability and Climate Action Outcome Area; developing a comprehensive waste reduction strategy to include the implementation of a PAYT program was prioritized.

September 11, 2025 – Staff presented an update on the PAYT initiative to the Westford Recycling Commission, as well as an update on overall Sustainability initiatives. This included public discussion on PAYT, as well as Recycling Commission input.

September 23, 2025 – Staff presented a recommendation to the Select Board for a basic, no-charge service including a 35-gallon automated cart with different options for fee-based overflow service (33-gallon bags or additional 35-gallon carts). This “first unit free” PAYT model is called a Hybrid PAYT model. The Board directed staff to move forward with the Hybrid PAYT model and return with recommendations on overflow fees.

October/November 2025 (ongoing) – A resident survey was launched to both confirm data from the 2024 survey as well as gauge preferences on overflow bags vs. additional carts. Additional questions were asked about needs for expanded recycling services and events to inform any future program expansions to help residents reduce trash and offset the impact of PAYT. This survey is still collecting responses and can be accessed at <https://www.westfordma.gov/1643/Curbside-Recycling-and-Trash>.

These presentations and documents can be found at <https://www.westfordma.gov/1643/Curbside-Recycling-and-Trash>.

Another key background factor to keep in mind, and one that is important for understanding the industry landscape which Westford must now navigate. For many years, the Town was fortunate to have curbside trash collection performed by a small, local “mom and pop” operation. Upon expiration of that contract, the owner decided to retire and did not rebid the contract. As a result, Westford residents were pushed into the modern waste collection industry...at a 40% increase in cost. The current industry is experiencing rapid consolidations, automation, modernization and standardization. The “good ol’ days” of a familiar face driving a truck with two guys on the back are over and will not return. Westford has no choice but to modernize and adapt to not only the current market environment, but also the state’s trash reduction goals, increasing regulation, and a looming crisis for trash disposal based on landfill closures and waste-to-energy incinerator capacity issues.

Background 2 - Town-wide Strategic Plan and Westford Climate Roadmap

The Town has multiple plans targeting overall waste reduction. Adopted in February 2023, the [Westford Climate Roadmap v2](#) includes two relevant objectives to meet the Town's sustainability goals that can be advanced with PAYT implementation:

- Zero Waste Strategies (SW1) - Reduction of overall tonnage and diversion of waste to recycling, reuse, compost, and repurpose
- Reducing GHG Emissions from Transportation - Vehicle carbon emissions can be reduced by reducing route run times and idling with move to automated carts

These objectives were further integrated into the Town's vision with the adoption of the Town-wide [Strategic Plan](#), adopted by the Select Board in February 2025 after a robust and thorough public input process. As part of this plan, the strategic Outcome Area of Commitment to Environmental Sustainability and Climate Action included the following:

- Strategy: Develop a comprehensive waste reduction strategy to include residential and municipal sectors
 - Action Item: Implement Pay-As-You-Throw curbside collection program

Town staff is currently working to finalize a Comprehensive Waste Reduction Plan to address all aspects of waste reduction within the Town's control, but the need to incentivize waste reduction by "trash metering" is a clear and proven method of achieving these goals.

Hybrid PAYT Curbside Program Details

After thoughtful and substantial research and evaluation, staff recommends this Hybrid PAYT program to advance the Town's goals. The key features of this program will include:

- The program is proposed to launch July 1, 2026.
 - Each household will be provided, at no additional charge, with a Westford-branded 35-gallon automated trash cart. This cart will be collected weekly, at no charge, for each eligible household. Eligible households are generally those currently receiving curbside service and more specifically defined in the Town's [Solid Waste and Recycling Collection Policy](#) adopted in 2019. Carts would be delivered in mid-June in advance of the program launch.
 - Trash that does not fit within the 35-gallon barrel must be placed within a 33-gallon Town-branded overflow bag and placed curbside. Bags may be placed within a container to discourage animals or may be placed on the ground. There is no limit to how many bags may be placed curbside each week. This is an increase in the current household trash limits. The recommended price per bag, subject to Select Board approval, is \$2.75. Bags would be on store shelves by mid-June.
 - Bags will be sold in rolls of five bags by area retailers, including grocery stores, convenience stores, hardware stores and any area retailers that agree to sell them. Based on the vendor's experience, retailers are very willing to stock and sell bags.
 - No changes will be made to the current [bulk waste sticker program](#), or the [bulk waste pickup provided separately by the Town's hauler, E.L. Harvey](#).
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- Curbside recycling will remain unlimited and free to eligible households. As discussed below, PAYT fees are also intended to fund expanded recycling opportunities and events.

Staff recommend that, after at least six months and depending on program performance, an additional fee-based additional or oversize cart program be evaluated for the FY2028 program year, if warranted by resident feedback and if such a program change will not negatively impact waste reduction goals overall.

2025 Public Input Survey Summary

While this survey is ongoing through November, draft results are included as an attachment to this memorandum. Several questions were repeated in the October 2024 survey to provide comparison and confirmation of earlier results. As the Select Board provided clear direction in September of 2025 to pursue a Hybrid PAYT model based on 35-gallon cart, this survey was designed primarily to gauge preferences on how to handle overflow (additional fee-based cart or fee-based bags). Additional questions were included to learn what recycling programs and services residents would like to see expanded, improved, or added to help ease the transition to PAYT.

Below is a summary of the key results; note that since the survey is still open, these are draft results and may change as additional responses are received and the data is cleaned up and filtered. At the time this data was collected (November 20, 2025), there were a total of 683 responses.

Please indicate which option you would prefer for EXCESS household trash? (Note this question was presented after a clear explanation of how a 35-gallon cart would be the basic service, and excess trash was what would not be included in that cart on a weekly basis. Both the bag option, including price range of \$2.50-\$3.00 and 33-gallon capacity, and additional 35-gallon cart for purchase and annual fee of \$180-\$240 were clearly explained. Scaled pictures of each option were also shown.)

- 34% of respondents preferred to buy a roll of bags and use only what they need each week
- 14% of respondents preferred to purchase a second 35-gallon automated cart to use anytime and pay the annual fee
- 49% of respondents stated they wouldn't need either option; the basic 35-gallon cart would meet all the needs of their household
- 4% responded neither; they would contract with a private hauler or make their own arrangements at their expense

How many tall kitchen garbage bags (13-gallon) does your household dispose of in the trash in a typical week? (note this question was also asked in the October 2024 survey)

- 73% of respondents dispose of 1-3 bags per week; this amount would fit within a 35-gallon cart (compared to 64% in October 2024 results)
 - 21% of respondents dispose of 4-6 bags per week; this amount would require one overflow bag in most cases (compared to 27% in October 2024 results)
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- 5% of respondents dispose of more than 7 bags per week, requiring multiple overflow bags (compared to 6.9% in October 2024 results)

The survey also indicated a need to expand the recycling program to include additional commodities, as well as increased frequency. Staff will provide a more thorough analysis to guide those programs once the survey is closed, but some key takeaways include:

- 40% of respondents indicated that additional recycling opportunities would help them reduce the amount of trash placed curbside
- At least 10% of respondents in each case indicated that increased frequency of events would allow them to attend different recycling drop-off events
- 34% of respondents used a backyard composter for food waste; 4% used a curbside service
- A series of questions (prefaced by a clear statement that PAYT revenues may be used to fund additional recycling programs in addition to collection/drop-off fees) measured interest in new programs:
 - 33% of respondents indicated they would use curbside food waste collection if offered by the Town; 9% would use a drop-off service
 - 41% of respondents indicated they would mattress collection services if offered by the Town (in process now)
 - 51% of respondents indicated they would use Styrofoam recycling collection if offered by the Town
 - 32% of respondents indicated they would use curbside yard waste collection

As stated earlier, the intent is that a portion of PAYT revenues and/or user fees will be used to expand and enhance the recycling programs. This is discussed in greater detail in the Recycling Programs section below.

The final results of the survey will be posted at <https://www.westfordma.gov/1643/Curbside-Recycling-and-Trash>, where you can also find the results of the October 2024 survey.

The Need for Additional and Expanded Recycling Programs

The Westford Recycling Commission (WRC) has, over the past decades, significantly advanced recycling opportunities for residents. Every current waste reduction event in Westford is due almost exclusively to the efforts of this group of dedicated and passionate volunteers. Even the curbside program owes its existence to WRC, which up until recently, even sold most of the totes used for curbside recycling out of the home of a volunteer. These events have grown exponentially over the years and can no longer be fully sustained with volunteer labor. Volunteer time is limited, and burnout is a legitimate threat to these popular events.

As these events have grown in popularity and participation, so too has the complexity of managing these events. Professional administrative of vendor contracts, risk management, and logistical coordination has outpaced the capacity of volunteers, leaving the Town exposed to potential liability. Westford is a growing medium-sized suburb and the residents expect an increased level of service.

With the introduction of PAYT, the Town should anticipate an increase in demand for recycling and diversion activities and should be prepared to deliver them. Westford has an opportunity to fund expanded an additional recycling events and opportunities through bag revenues and begin working with the WRC to build on their expertise and experience to expand the frequency and size of our recycling programs.

Survey results indicate a high demand for specific recycling programs not currently offered, including mattress collection and Styrofoam packaging disposal, as well as a desire to increase the frequency and convenience of existing events such as electronics recycling and household hazardous waste. Staff recently negotiated an agreement with a mattress recycling company and are in active discussions with curbside food waste collection services. Residents can also contract separately with Bootstrap or other vendors for curbside food waste collection. With even minor financial investments, the Town can leverage such partnerships and available grants to greatly expand diversion opportunities for our residents. A surcharge of \$0.19 per bag sold, based on projected bag sales, will provide an additional \$30,000 to invest in these activities; this is more than triple the annual resources used for current recycling events. This is currently proposed in the FY2027 Budget.

How will this impact Westford Residents?

Most households, according to survey data and trash tonnage, should find a 35-gallon container suitable for most of their trash collection needs for a typical week. In addition to the survey data noted above, Westford's average annual trash disposal per household receiving curbside service (adjusting for estimated Town and School dumpsters and excluding Housing Authority properties) was just over 1,300 lbs. per household in FY2025. The capacity of a 35-gallon cart serviced weekly is estimated at 1,800 lbs. annually.

Estimates of direct financial impact on different sized households in a typical week can be made by drilling down in the response data (November 2025 Draft Results) by household size and assuming a \$2.75 cost per bag:

How many tall kitchen garbage bags (13-gallon) does your household dispose of in the trash in a typical week?

- At \$2.75/bag, one bag per week would cost \$11.92 on average per month
- Households with 1-2 people: 85% = no cost; 11% = 1 bag; 3% more than 1 bag
- Households with 3-4 people: 67% = no cost; 27% = 1 bag; 5% more than 1 bag
- Households with 5-6 people: 37% = no cost; 46% 1 bag; 13% more than 1 bag
- 73% of respondents across all household sizes dispose of 1-3 bags per week; this amount would fit within a 35-gallon cart (compared to 64% in October 2024 results) and result in no additional costs in a typical week

This assumes that current waste disposal habits continue and no steps are taken to reduce trash or increase diversion. Under a PAYT scenario, there is strong and significant data to suggest Westford would experience a decrease in trash per household; multiple case studies from MassDEP evidence reductions from 20-40% for communities moving to PAYT. With a hybrid program, we are conservatively estimating a 15% reduction. Using FY2027 projected tonnages,

adjusting for eligible curbside households, and considering weight per bag estimates from MassDEP and our bag vendor (WasteZero), we can also estimate average costs per household, shown in the table below.

Trash Tonnage and Bag Projections

Projected FY2027 Tons	5,407		
PAYT Impact Reduction	-15%		
Projected Reduction	(811)		
Adjusted Tonnage	4,596		
Tons under levy (35G carts; curbside only)	2,933		
Tons requiring overflow (curbside only)	1,663		
Pounds requiring Overflow	3,325,358		
PAYT Bag Projections	WasteZero	MassDEP	
Pounds per bag	19	25	
# of bags, projected by weight	175,019	133,014	
Average, projected by weight	154,017		
# of bags, WasteZero projection	164,157		
Average Bags per Household	22	17	
Average annual cost per household @ \$2.75/bag	\$ 61.33	\$ 46.61	

While there will undoubtedly be additional costs for some households, and in particular larger families with children, this can be mitigated by changing trash behaviors. Additional recycling opportunities will also help decrease household trash, and we are also proposing a program to distribute no cost or discounted bags to qualified households via the Town’s Social Worker and Veterans’ Agent.

Bag Fee

The recommendation for an overflow bag fee is based on costs to collect and dispose of trash over the average annual household amount. Also included are components to cover program management costs and additional and expanded recycling programs. A summary of these cost components appears in the table on the following page.



Bag Cost Breakdown

	Low	High
	(WasteZero)	(MassDEP)
Disposal Costs for excess trash		
FY2027 Cost Per Ton	105.33	
Cost per lb.	0.05	0.05
Disposal Costs per bag (ReWorld)	1.00	1.32
Bag Cost (WasteZero)	0.46	0.46
Collection Cost (E.L. Harvey)	0.25	0.25
Total Cost Per Bag	1.71	2.02
Average	1.90	
Program Costs		
Add'l Recycling Programs & Cart Mgmt.	0.31	
Program Management	0.50	
Total Program Costs	2.71	
 Recommended price per 33-gallon PAYT Bag	 \$ 2.75	

Fees for large bags in other Massachusetts municipalities with PAYT range from \$1.25 to \$4.00, with an average fee per bag of \$2.46. However, most of these towns are transfer station drop-offs, many have additional annual access fees, and only a subset offer curbside with a “first unit free” hybrid program such as what is being proposed for Westford.

Financial Impact

In the section titled “*How will this impact Westford Residents?*” bag number estimate ranges were presented. We are conservatively estimating **160,000 bags** and **\$2.75 per bag** for projection purposes. A summary of the financial impact in FY2027 is shown in the table on the following page. These impacts will also be included in the FY2027 Budget the Town Manager will present to the Board on December 9, 2025.



Financial Projection

FY2027 Projected Bag Sales (number of bags)	160,000
Projected Revenue	440,000
Program Start-up Costs	
Initial Cart Purchase, net of \$246,000 grant	121,830
Bag purchases (1st Order)	21,888
Subtotal - startup	143,718
Operating Cost Impacts	
Per bag collection	40,000
Program Management	80,000
Additional Recycling Programs	30,000
Bag purchases	72,960
Cart Management	20,000
Tipping fee reduction	(85,420)
Subtotal - operating cost impact	157,540
Total Expenditure Impact - Year 1	301,257
Net Revenue	138,743

The Town will apply for a MassDEP grant to fund the initial cart outlay. Based on the current number of households, this grant is estimated at \$246,000. The amount shown above for Cart Purchase is the amount net of that grant. Note that \$150,000 to cover Program Start-up Costs shown above will be requested at Town Meeting in March as a budget transfer to provide local matching funds and an initial order of Town-branded bags to ensure inventory is in place at local retailers in advance of a July 1, 2026 program launch. In the event this occurs, the net revenue would increase by that amount.

Next Steps & Timeline

The Select Board is requested to authorize the Town Manager’s Office to move forward with a Hybrid PAYT program with 35-gallon carts provided at no charge as a basic service, with 33-gallon Town-branded bags for overflow with a fee of \$2.75 per bag. If authorization is granted, we will move forward with the tasks and timeline outlined below.

- **December 1, 2025** - Begin public outreach and education campaign. This will include a new website, social media content calendar, direct mailings, public presentations, a dedicated webpage, and coordination with WRC’s Recycling Guide publication. This will run through launch phase. Phase 1 will run up to Town Meeting and focus on education; Phase 2 will begin after Town Meeting and focus on implementation and logistics.



- **January 9, 2026** – Finalize list of eligible households and provide for public review to ensure all addresses are accounted for and that the cart delivery list provided to the vendor is accurate.
- **January 13, 2026** – Draft Comprehensive Waste Reduction Plan completed; PAYT implementation plan completed.
- **January 16, 2026** – Submit MassDEP PAYT grant application.
- **January-March, 2026** – Complete procurement process and finalize contracts for carts, bags, and hauler contract amendments.
- **April 14, 2026** – Contracts on Select Board agenda for approval.
- **June, 2026** – Cart deployment by vendor and bags delivered to area retailers expected by mid-month.
- **July 1, 2026** – Program launch; this may be shifted up or back to a Monday.

Impact on Town Goals

As discussed earlier and based on the projections, implementation of a PAYT program will conservatively reduce trash tonnage by 15%. In discussions about Key Performance Indicators for the Strategic Plan, a .67 tons per households served target was proposed. If the projection of 15% reduction is realized, the Town will achieve this goal. Note total households served (8,050 in 2025) is not the same as curbside eligible households (7,848 in 2025), as this metric follows MassDEP guidelines for benchmarking and includes Housing Authority properties.

FY2027 - Key Performance Indicator

Tons per household (ReTrac Data)	
Total Tons	6,157.00
Total Households Served	8,050
Projected Reduction	(810.98)
Projected total tonnage	5,346.02
Tons per household	0.66

If you have any questions on this proposal or would like further details or data to support the recommendation, please don't hesitate to ask. You can visit our website to view past presentations and for future updates at <https://www.westfordma.gov/1643/Curbside-Recycling-and-Trash>.

Attachment:
Draft 2025 PAYT Resident Survey Results

Draft Results through Nov. 20 - Unfiltered



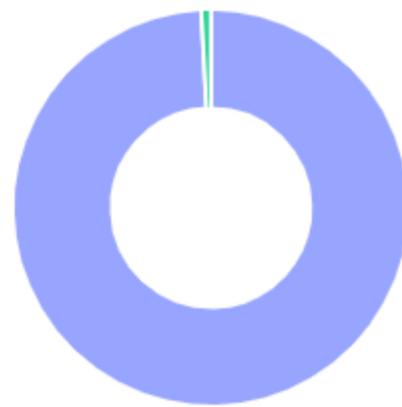
Curbside Trash Collection - Pay-As-You-Throw Preferences

Total submissions:
683

Date range: **Oct 29, 2025-**

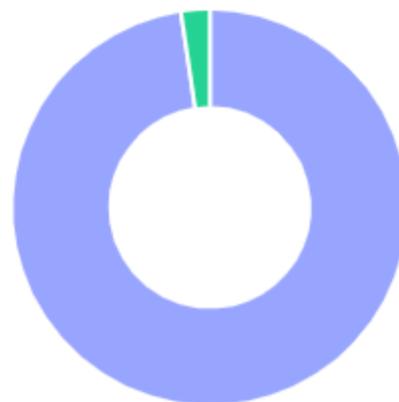
Total responses: **13389**

Are you a Westford resident?



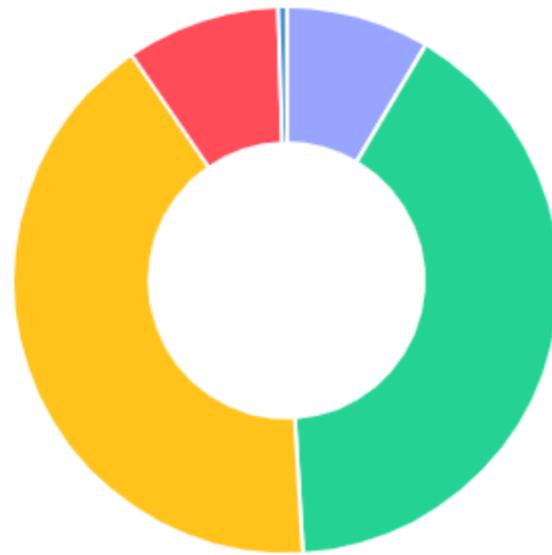
■ Yes - 631 (99.21%)
■ No - 5 (0.79%)

Do you own or rent your home?



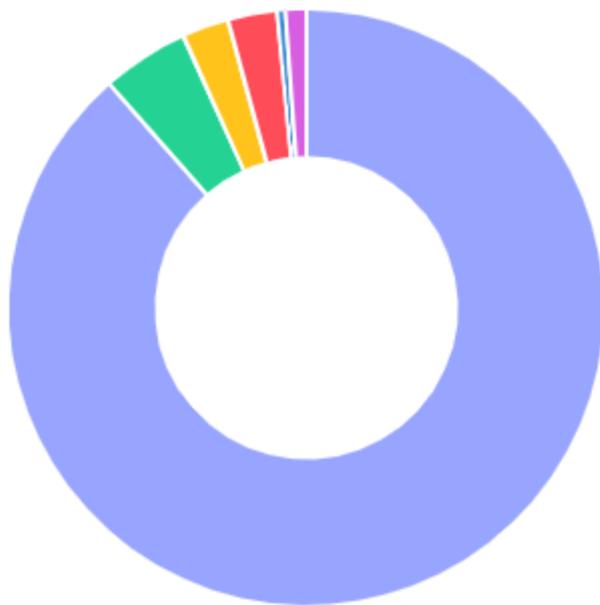
■ Own - 621 (97.64%)
■ Rent - 15 (2.36%)

How many people live in your household?



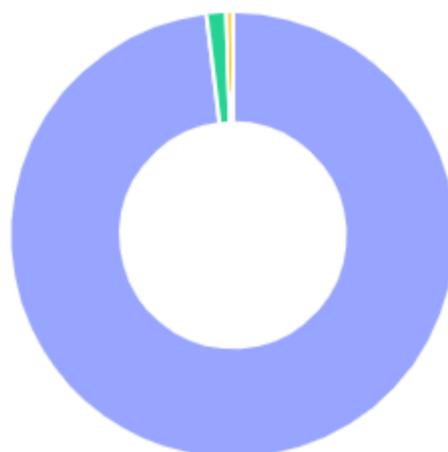
- 1 - 54 (8.49%)
- 2 - 258 (40.57%)
- 3-4 - 263 (41.35%)
- 5-6 - 58 (9.12%)
- More than 6 - 3 (0.47%)

Please select the option that best describes your home.



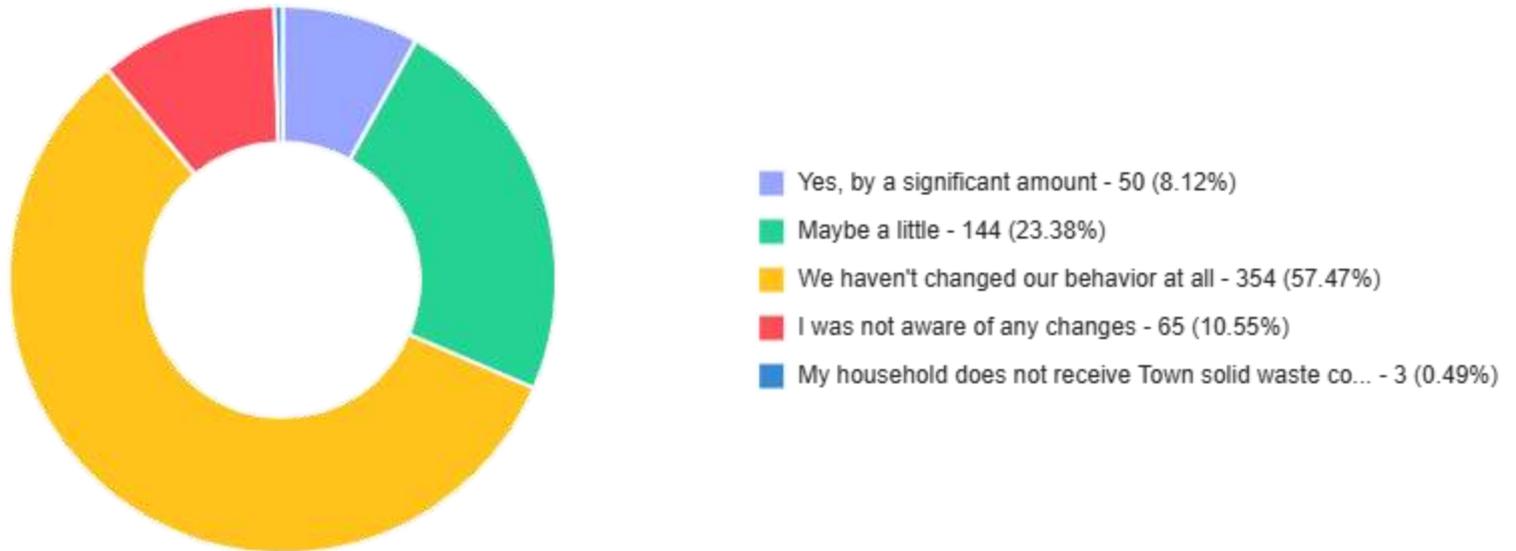
- Detached, single-family home - 563 (88.52%)
- Detached condominium - 30 (4.72%)
- Multi-family (2-3 units total) - 16 (2.52%)
- Multi-family (4 or more units in total); includin... - 17 (2.67%)
- Guest cottage, guest house, or garage apartment (... - 3 (0.47%)
- I don't know - 7 (1.1%)

Do you currently receive curbside trash and/or recycling services from the Town of Westford?

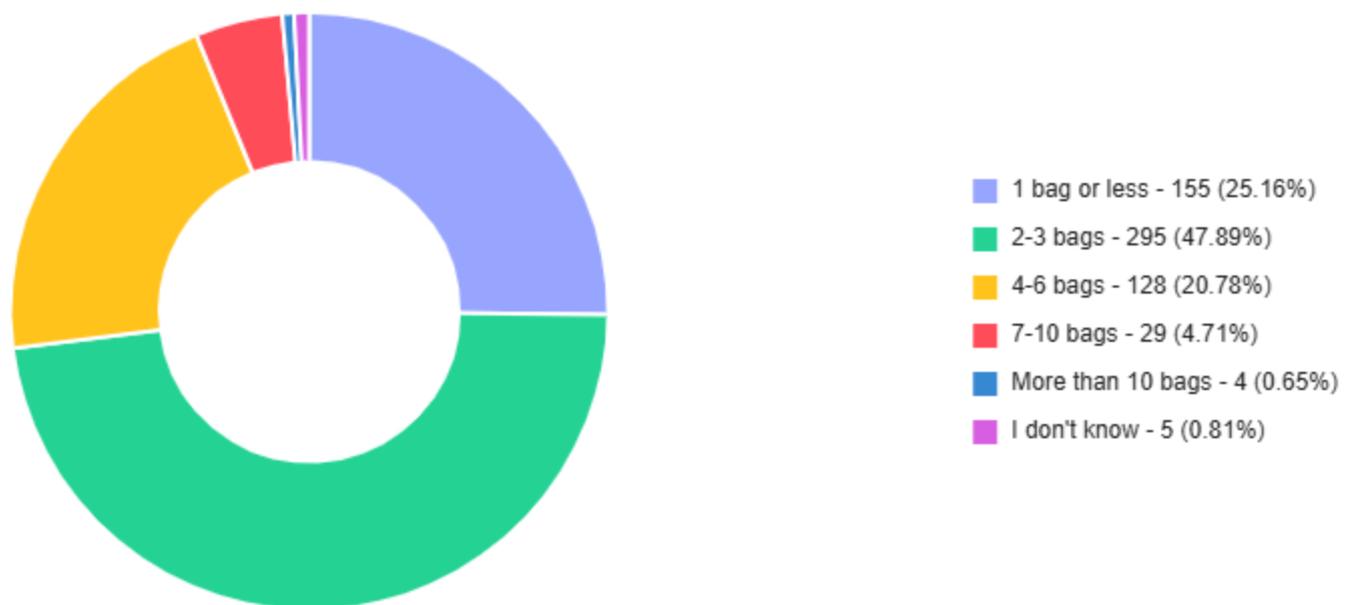


- Yes - 624 (98.11%)
- No - 9 (1.42%)
- I don't know - 3 (0.47%)

The Town implemented changes to the curbside collection service on July 1, 2024. This included enforcing existing container size and volume limitations. As a result, has your household reduced the amount of trash (excluding bulky waste like furniture) you dispose of in a typical week?



How many tall kitchen garbage bags (13-gallon) does your household dispose of in the trash in a typical week? (please don't include occasional high-volume weeks, special occasions or seasonal cleaning...just a normal week)

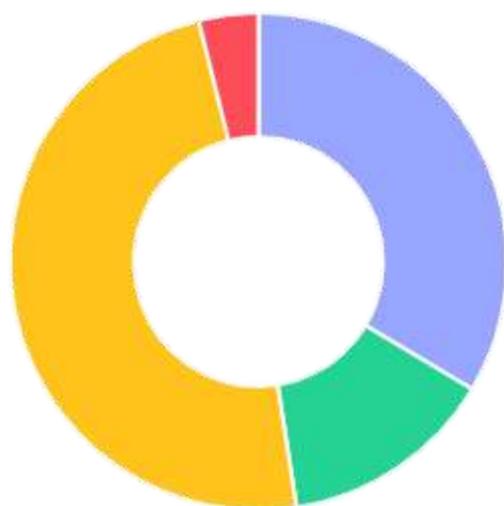


In general, if you had additional recycling opportunities, would your household be able to reduce the amount of trash you put out each week?



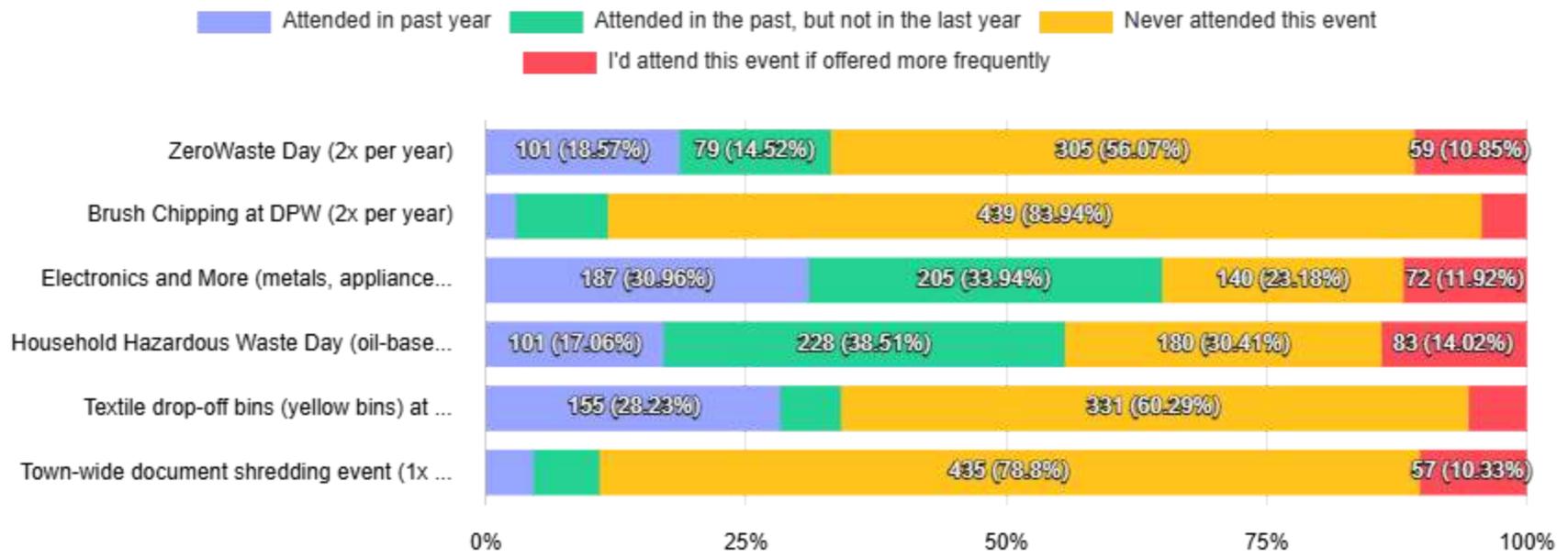
- Yes, by a small amount - 189 (30.68%)
- Yes, by a significant amount - 59 (9.58%)
- No, it wouldn't help to reduce my trash - 283 (45.94%)
- I don't know - 85 (13.8%)

Please indicate which option you would prefer for EXCESS household trash.

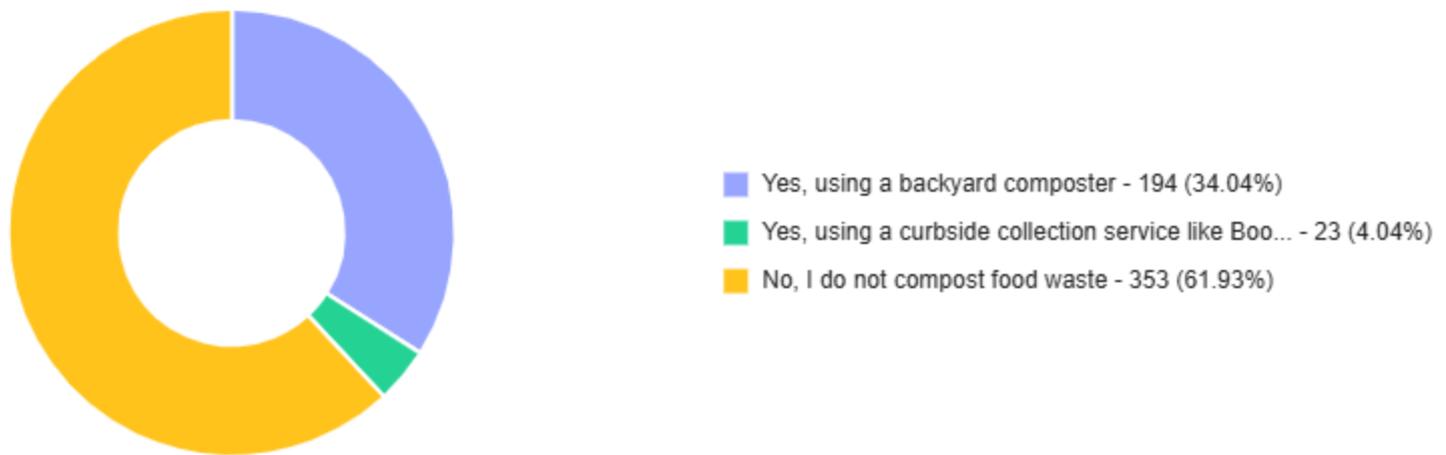


- Option #1 - Buy a roll of trash bags and use what... - 199 (33.56%)
- Option #2 - Purchase an additional 35-Gallon auto... - 83 (14%)
- Neither; the Basic service will meet all my house... - 288 (48.57%)
- Neither; I would contract with a private hauler o... - 23 (3.88%)

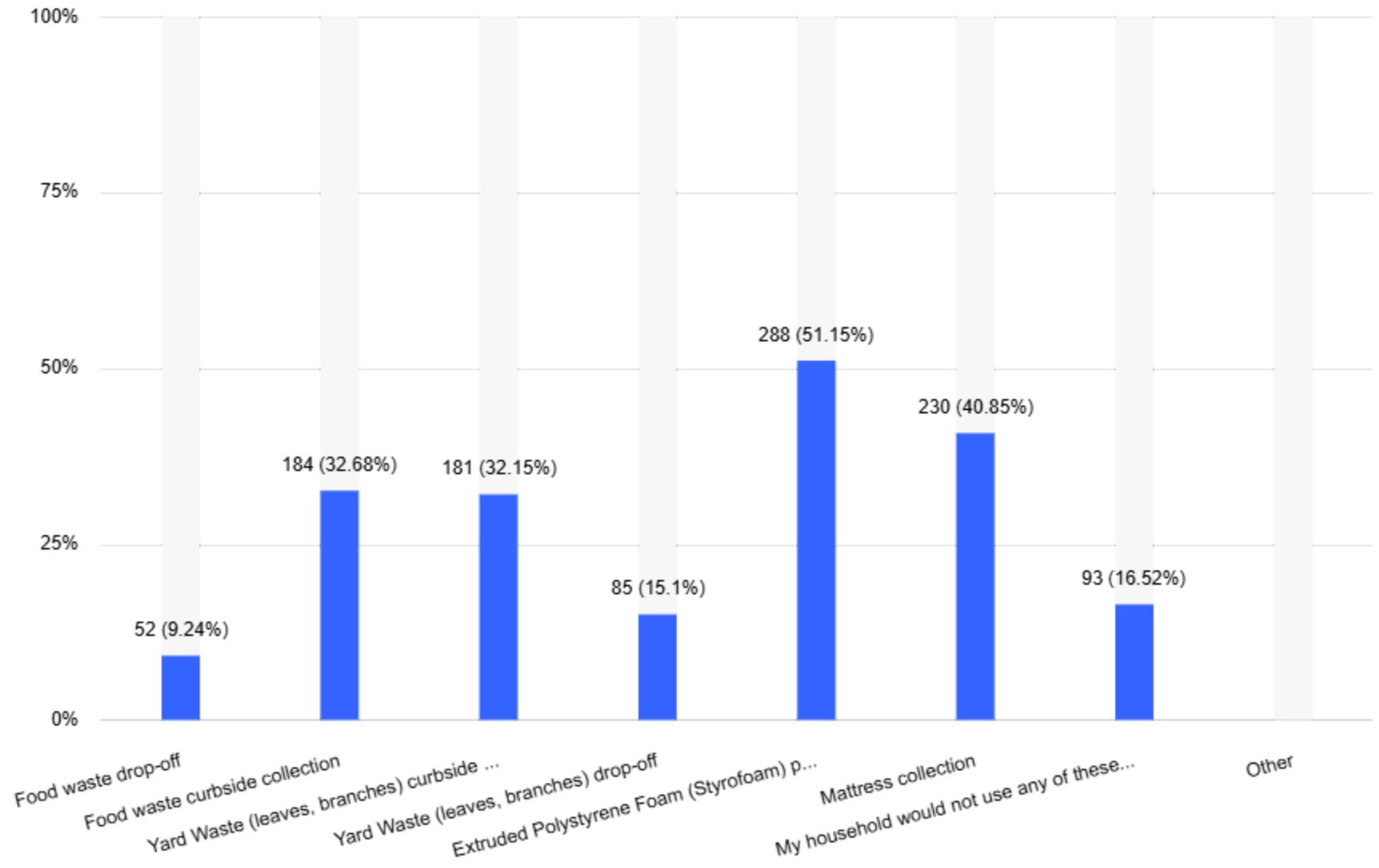
Other than curbside recycling, what other Town recycling services do you use?



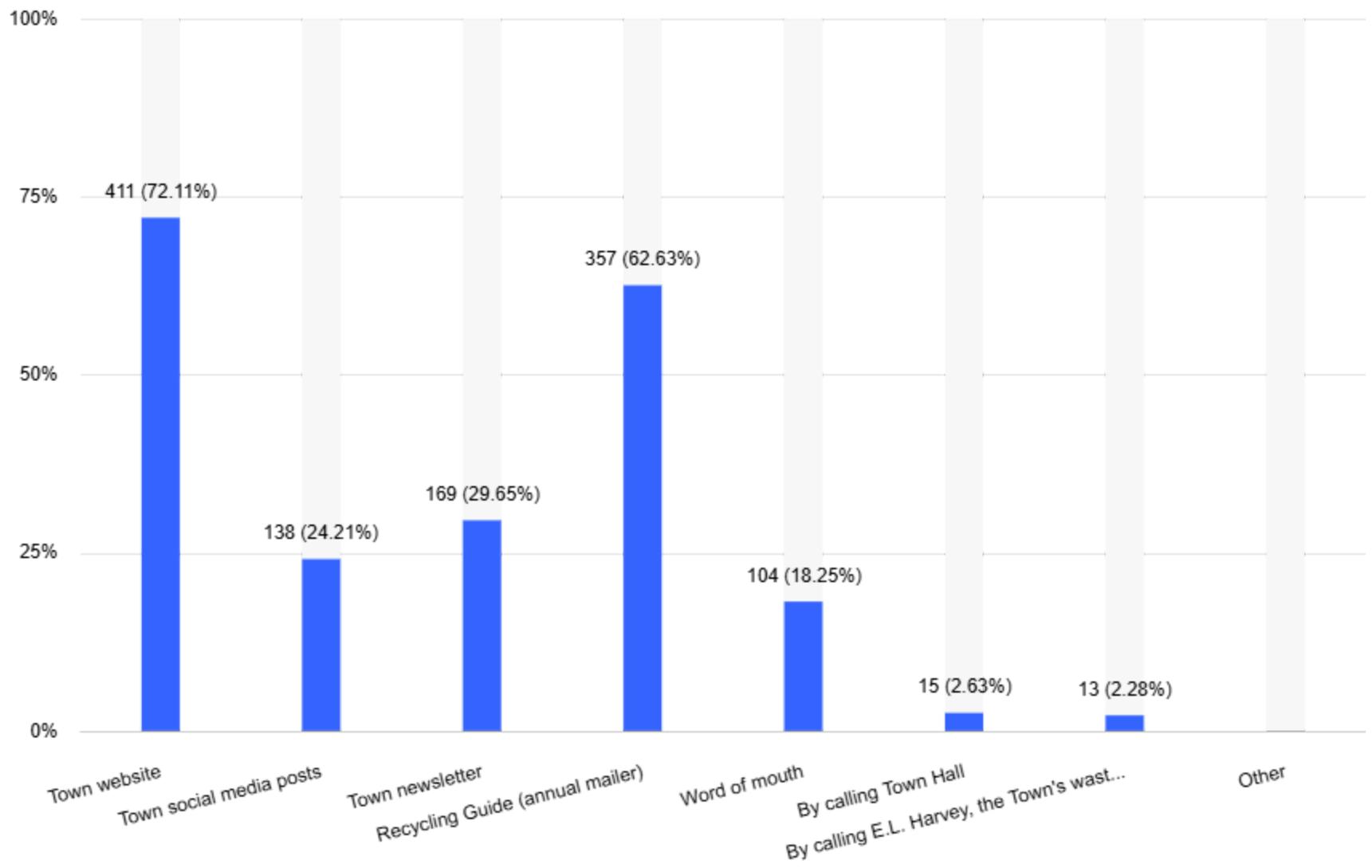
Does your household currently compost food waste?



Which of the following types of recycling and waste disposal programs would you use if they were offered by the Town?



How do you currently get information on Westford's trash and recycling services?



How would you prefer to get information on the Town's trash and recycling services?

