

# Legal Plans

Everyone needs access to legal services, but not everyone has it. Employers can help level the playing field.

**Our mission is to make legal services affordable and accessible for working Americans. To deliver on that mission, our team of problem solvers regularly flex their innovation muscles to create unparalleled experiences for our members. We leverage NPS data, industry insights, and proprietary research to meet employee needs before they become concerns.**

MetLife Legal Plans offers protection at every step. With a range of covered legal services, our coverage is designed to adapt to the unique needs of your employees at every stage of life—from everyday matters to more complex issues.



## Fully customizable plans for life's big and small moments

- Most covered legal matters have no caps on attorney time<sup>1</sup>
- Unlimited use cases in a single calendar year
- Plan designs tailored to suit diverse employer and employee needs
- Support for 100+ matters, from estate planning to caregiving
- Cases are seen through completion, even if an employee leaves the employer
- Coverage includes employee's spouse and dependents
- Option to cover the legal needs of up to eight parents, parents-in-law, and grandparents<sup>2</sup>



## Powered by MetLife

- A single partner to manage a range of benefits when you offer MetLife Legal Plans with MetLife's broad suite of products
- Brand recognition that helps us bring new solutions to market faster, including:
  - First legal plan to market with Digital Estate Planning solution and video notarization<sup>3</sup>
  - Access to caregiving assistance through Family First<sup>4</sup>
  - Partnership with TurboTax for tax preparation services<sup>5</sup>
  - World-class identity protection and restoration with Aura<sup>6</sup>
- Attorney network is managed by in-house attorneys with private practice experience



Experience you  
can count on<sup>7</sup>

**45+** years  
of experience

**220+**  
Fortune 500 accounts

**58**  
NPS

**18,000+**  
network attorneys

**25**  
Average years of experience  
for managing attorneys in  
our network

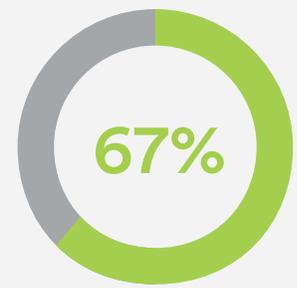


To learn more about the  
advantages of MetLife  
Legal Plans, contact your  
MetLife representative.

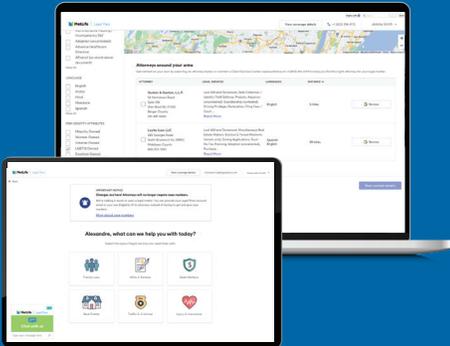
## Leveling the playing field

By ensuring that employees are covered for diverse legal issues, a legal plan levels the playing field. With MetLife Legal Plans, employers can help close the gap in legal access, improving employee well-being<sup>8</sup> and driving organizational performance.

Access to MetLife Legal Plans helps employees feel cared for while helping employers deliver on their diversity, equity, and inclusion initiatives.<sup>9</sup> In fact, employees with a legal plan are 18% more likely to feel cared for by their employer.<sup>9</sup>



of employees experienced a legal issue in the last five years, but only 7% sought legal representation<sup>8</sup>



### Exceptional digital experience

24/7 member site provides access to:

- Plan coverage details
- Ask an Attorney
- Digital Estate Planning solution plus video notary services<sup>3</sup>
- Attorney search tool that enables employees to find a firm based on identity attributes such as minority, veteran, LGBTQ+, and cultural competency



### Easy access to the help employees need

- Telephone and office consultations, demand letters, and document review on an unlimited number of personal legal matters
- More than 1,700 self-help documents available to members and potential members on our website

<sup>1</sup> Applies to most plans. Please see your plan details.

<sup>2</sup> Plus Parents can be added to a plan at an additional cost.

<sup>3</sup> Not available in all states.

<sup>4</sup> This benefit provides the participant and their family a highly trained Care Team, provided by Family First, to navigate caregiving challenges. Family First is not a corporate affiliate of MetLife Legal Plans.

<sup>5</sup> Tax preparation and filing services are provided by a subcontractor. Tax preparation and filing may not be offered to government entities that require contractual requirements from a MetLife Legal Plans subcontractor or supplier.

<sup>6</sup> Aura is a product of Aura Sub, LLC. Aura Sub, LLC is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product. It's impossible to guarantee prevention of all identity theft and monitoring of all transactions.

<sup>7</sup> MLP internal data, 2023.

<sup>8</sup> 2023 MetLife Legal Plans Legal Access Study.

<sup>9</sup> MetLife Employee Benefit Trends Study 2022.

Group legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. Payroll deduction required for group legal plans. For costs and complete details of the coverage, call or write the company.