



MASSACHUSETTS



SmartShopper®

Save Money & Earn Rewards with SmartShopper!

Earn a cash reward every time you choose a cost-effective location for the types of health care services listed below. SmartShopper is part of your benefits plan, so there are no extra steps or fees. Simply browse locations online or over the phone, have your procedure and earn your reward!

To learn more or for a full list of eligible services, call the Care Concierge Team at [877-281-3722](tel:877-281-3722) or visit bluecrossma.org.

Save on these health care services

Back Surgery
Bariatric Surgery
Bladder Repair (Sling)
Bone and Joint Imaging
Bone Density
Breast Biopsy
Breast Lumpectomy
Bunionectomy
Cardiac
Cardiology Procedure
Carpal Tunnel
Cataract Removal
Colonoscopy
CT Scan
Ear Tubes
ENT Procedure
Gall Bladder Surgery
General Surgery Procedure
GI Procedure
Hammertoe Correction
Heart Imaging (SPECT)
Hernia Repair
Hip Replacement
Hysterectomy

Rewards can range from \$15 - \$400

Hysteroscopy
Kidney and Urinary Tract Treatment
Knee Replacement
Knee Surgery
Lithotripsy - Kidney Stones
Mammary Gland Procedure
Mammogram
MRI
OB/Gyn
Orthopedic Procedure
PET Scan
Prostate Surgery
Shoulder Surgery
Sinus Surgery
Sleep Study
Spinal Fusion
Thyroid Removal
Tonsils and Adenoids
Tubal Ligation
Ultrasound
Upper GI
Urethra and Bladder Scope
X-Ray

The Care Concierge Team is available Monday through Thursday from 8 a.m. to 8 p.m. and Friday from 8 a.m. to 6 p.m. ET.*

*Summer hours: The Care Concierge Team closes at 3 p.m. ET on Fridays from Memorial Day to Labor Day.

The SmartShopper program is offered by MDX Medical, LLC, a Zelis company. Reward-eligible options and reward amounts are subject to change. Rewards are available for select procedures only. Rewards may be a taxable form of income. MDX Medical, LLC, a Zelis company, does not provide tax advice. Rewards may be delivered by check or an alternative form of payment. Members with coverage under Medicaid or Medicare (including as secondary payer) are not eligible to receive incentive rewards under the SmartShopper program.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity. ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID Card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711). ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

Some plans and services may require a referral from your doctor. Be sure to check your benefits or call Member Service at the number on the back of your ID card. For HMO Blue New England plans, only network providers located in Massachusetts, Rhode Island, New Hampshire, Maine, and Vermont may qualify for rewards under the SmartShopper program. For HMO Blue plans, only network providers located in Massachusetts may qualify for rewards.

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