



Recovery News

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NEW DISASTER RECOVERY CENTER TO OPEN IN CONCORD

ANDOVER, Mass. – A Disaster Recovery Center (DRC) in Concord will open at 9 a.m., Monday, May 3 to provide face-to-face help to Middlesex County residents about any disaster-related need or concern caused by the record-setting rainfall and resulting flooding beginning in mid-March.

The center is located at the:
Concord Armory
91 Everett Street
Concord, MA 01742

The center will operate daily from 9 a.m. to 6 p.m. Monday through Saturday until further notice.

The latest center joins the six DRCs currently open in disaster designated counties. To date, the total DRC outreach effort has provided recovery information to nearly 2,400 homeowners, renters and business owners with uninsured losses or damages arising from the severe flooding.

Disaster officials ask that before visiting any DRC, people first register by calling **800-621-FEMA (3362)** or 800-462-7585 (TTY) for people with speech or hearing disabilities. The toll-free numbers are staffed 7 a.m. to 10 p.m., seven days a week until further notice. Multilingual registration assistance and help is available. Online registration is available at www.DisasterAssistance.gov.

Once registered, staff at a center can quickly review and update applicant information and provide specific answers to individual questions and concerns. Center specialists can also identify possible help from voluntary agencies or provide disaster-related information to reduce future damage risks.

U.S. Small Business Administration (SBA) representatives will be at the disaster centers to answer any questions about the SBA's low-interest disaster loan program for homeowners, renters, businesses and private non-profit organizations of all sizes. These loans are to repair or replace real estate and/or personal property damaged by the storms and flooding.

Representatives will help complete and accept SBA disaster loan applications. Anyone not able to go to a DRC should call the SBA Customer Service Center from 8 a.m. to 6 p.m., Monday through Friday, 9 a.m. – 5 p.m. on Saturday toll-free at 800-659-2955, or 800-877-8339 (TTY)

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for people with speech or hearing disabilities, for information and assistance. Another option is to visit the SBA Web site at www.sba.gov/services/disasterassistance or send an email to disastercustomerservice@sba.gov.

All centers are closed Sundays. Locations and daily hours are:

<p>Bristol County (2) One Government Center 114 South Main Street Fall River, MA 02721 <u>Hours:</u> Monday – Saturday 9 a.m. – 7 p.m.</p>		<p>Masonic Lodge 46 S. Washington Street North Attleboro, MA 02760 <u>Hours:</u> Monday – Saturday 9 a.m. – 6 p.m.</p>	
<p>Norfolk County Richard J. Koch Recreation Center 1 Merrymount Parkway Quincy, MA 02170 <u>Hours:</u> Monday – Saturday 9 a.m. – 7 p.m.</p>		<p>Plymouth County Lakeville Free Public Library 4 Precinct Street Lakeville, MA 02347 <u>Hours:</u> Monday – Saturday 10 a.m. – 6 p.m.</p>	
<p>Suffolk County Hyde Park Municipal Building Community Center 1179 River Street Boston, MA 02136 <u>Hours:</u> Monday – Saturday 9 a.m. – 6 p.m.</p>		<p>Worcester County Town Hall Auditorium 242 Church Street Clinton, MA 01510 <u>Hours:</u> Monday - Saturday 9 a.m. – 7 p.m.</p>	

FEMA’s mission is to support our citizens and first responders and to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.